

Pervasive DataTools Product and License File Download Instructions

Product Download Instructions

First-Time DataTools Customer

If you are a first-time Pervasive DataTools customer, select the latest build from the list of available tools on the file download page.

1. Click on the product link to begin the download.
2. Save the file to a folder on your workstation's hard drive or on the Windows desktop. The file is a self-extracting executable.
3. Run the self-extracting executable file and follow the instructions in the installation wizard.

Returning DataTools Customer

If you are a returning Pervasive DataTools customer and have purchased a subscription to extend the functionality of a DataTools product, compare the version and build date of your installed product with the latest version and build date that is available for download. If a newer version is available, you must un-install the installed product from your workstation, and then follow the download instructions above to obtain the latest version.

To un-install Pervasive Data Tools:

In the Windows Control Panel, open "Add/Remove Programs" (Windows XP) or "Programs and Features" (Windows Vista), select Data Tools, and remove it.

License File Required

After installing the DataTools product, you must have purchased a valid license file in order to launch the product. Read the section below for details about obtaining the DataTools license file you have purchased.

To obtain a license file for Pervasive DataTools, you must have purchased a subscription for at least one of the DataTools products AND have downloaded and installed the Pervasive DataTools product.

The steps below describe how to launch the Pervasive DataTools product and download your license file.

License File Download Instructions

After the DataTools product has been installed, follow these steps to download your license file:

1. In the Windows Start Menu, click on the Pervasive folder and then click on the DataTools menu option.
2. When the Pervasive DataTools Launcher opens for the first time, it will prompt you to enter your username and password. Enter the same username (excluding email domain name) and password you used on the Pervasive DataTools web site to purchase the subscription. For example: jdoe / mypassword
3. If you have purchased any new subscriptions since the last time you launched a Pervasive DataTools product, a dialog box will open with a list of the new license files.
4. Select one or more of the license files you want to download to the workstation on which you are working, and click the OK button. Your new license file(s) will be downloaded into the Pervasive DataTools active license folder. On Windows XP, this location is: c:\Documents and Settings\All Users\Application Data\Pervasive\DataTools\Common800\License. On Windows Vista, this location is: c:\ProgramData\Pervasive\DataTools\Common800\License.